

**Courtney E. Kirk**

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Late Item B(jj)

**From:** Diane Skelly  
**Sent:** Wednesday, February 12, 2020 4:27 PM  
**To:** Courtney E. Kirk  
**Cc:** Kevin O'Neill  
**Subject:** Petition feedback

Hello Courtney and CCRD Directors,

As you will see in the HWD Petition Review document I make mention of the negative feedback we received from ratepayers on how the petition was presented at their door. I did not include this feedback as part of my report as I have no written documentation to support this feedback. Any comments we received from ratepayers were verbal.

For your information, whether relevant or not, these are some of the complaints we received from ratepayers when they were presented with the petition.

1. Some ratepayers were told that if we converted maintenance costs would certainly jump to \$100,000.00 per year.
2. Some felt pressured to sign as they were friends of the petitioner. One ratepayer asked, "will you still be my friend if I don't sign?"
3. One HWPG petitioner became very "hot headed" talking about the issue of conversion, making the ratepayer very uncomfortable, almost fearful of his presence.
4. Some were told that the CCRD would put flouride in the water along with chlorine, stating it causes cancer.
5. Two ratepayers told me they regretted ("felt duped") signing the petition after reading the HWPG pamphlet, which was presented to them after gaining their signatures.
6. One ratepayer claimed 4 people from the HWPG showed up at their door. Very intimidating for a senior. Normally two petitioners at a time went door to door.
7. Some seniors felt pressured to sign because they were neighbors with the HWPG petitioner. These seniors have said they cannot afford our current rates  
never mind an increase in rates if the community chooses to borrow money for upgrades instead of receiving grants. They were afraid to disclose this financial limitation to the petitioner.

Thank you,

Diane Skelly  
HWD Trustee/CAO